

# **SIPTIK TALK 2013**

## **ARE YOU READY TO WORK AFTER THE UNIVERSITY LIFE?**

Key Note Speaker By:  
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Date: 10 November 2013  
Time: 2.00 pm – 4.00 am  
Venue: Dewan Seminar C, STML

## Purpose

To prepare final STML semester students to **explore the working experience** before embarking into the **real world of working life.**

## Direction

To ensure the students that undergone the practicum obtain the **actual practice and proper directions** in choosing their career paths, thus **inculcate the quality in self promoting** for their futures in climbing up their own careers ladders.

# **UUM Requirements for Practicum**

**6** Months Training

Assessments Report by Company

Daily Log Book by Students

Practicum Report by Students

Visit by Visiting Lecturer

## Reminder

Any UUM student who **intends to change** the company during the practicum needs to pay **RM 500.00.**

# **Feedback from INDUSTRIES:**

## **Positives**

Good attitudes and behaviour.

Good image & style appearance.

Always having positive thinking.

Right working attitudes and focus.

Good management skills.

English Communication 'Not Bad'.

Can be groomed for excellent practitioner.

Willing to listen and work hard to succeed.

Always avoid the negatives.

So far having mixed comments about UUM  
students performance.



# **Feedback from INDUSTRIES:**

## **Negatives**

Poor English Communications.

Poor in practicing the knowledge.

Poor in managing the works provided.

Slow thinker and at times unfocused.

Not aggressive enough.

Sometimes behaving immaturely not as university graduates.

At times have some prejudice (?) over officemates.

Attitudes of being prejudice during university times are carried at works places.

Feeling of getting a better job after the current job, that did not commensurate with their performances, thus creating a job hopping attitudes.

Feeling insecure for being challenged or challenging the works pressure, thus ending of leaving the job miserably (wonder why...?)

Mainly failed to address the issues on why the performance is not up to the level required (sad to know that).

## Case 1(a)

**“English teruk, terlalu teruk.** Dalam resume, penulisan mereka dalam english memang jahanam. Tapi saya hairan kenapa SPM mereka english A1. Padahal saya hanya C3 tapi saya boleh berkomunikasi seperti seperti biasa. Kita syarikat IT yang berurusan dengan syarikat syarikat gergasi asing, tapi kalau English hancus, susahlah. - Communication Skill/Language Prob...Please improve your language. Eg: English, Bahasa Melayu, Cina, Tamil ,jawa or etc. ”

# Case 1(b)

Tun Dr Mahathir Mohamad is concerned over the poor grasp of the English language among some students as it will adversely affect their future. The former Prime Minister said there were some from institutions of higher learning who have **not mastered the language, resulting in them not getting employed**...but those who mastered English were readily accepted.

For example, he said, recently **333 graduates** of institutions of higher learning were called for a job interview related to information technology.

"However, only **seven were recruited as the rest did not know English.**

**"Some of them even requested that the questions during the interview, which was conducted in English, be translated into Malay!" he said (The Star, 7 October 2013).**

## Case 2

**“Kelayakan akademik hebat, tapi skill habuk.**

Realiti check. TIDAK ADA lagi syarikat yang mengambil pekerja untuk memberikan pengalaman dan pengajaran kepada kamu. Skarang sudah terbalik. syarikat skarang mahu pekerja yang diambil sudah mempunyai skil skill yang diperlukan.

- Where your skill ?”

## Case 3

“Berbohong dalam memberi jawaban. Apabila saya tanya dan jika tak tahu, be honest, cakap sahaja, I DONT KNOW. Itu lebih baik dari memberi jawapan salah dan paling teruk, bohong. - Please have a good self-confidence, willing to learn,Dont LIE etc”.



## Case 4

“**Tidak ada keyakinan diri.** Ini yang dulu Dr Mahathir selalu kata, bangsa melayu selalu tidak berkeyakinan. Bila dia buat idea nak buat kereta sendiri, orang kutuk. Ada ke orang kata, Malaysia nak buat jarum pon tak mampu, ni pulak nak buat kereta. Ini adalah kata kata dari mulut orang yang tidak ada keyakinan. Masa saya interview bangsa saya, Mereka gagap, blur, blank, black out, mental, terketar ketar. Yang ada master degree tu pon cakap uuu aaa uuu aaaa. Ada yang mumbling. Kalau soalan saya yes or no, jawapan mereka 'itu semua adalah konspirasi pihak tertinggi'.; lebih kurang macam tu la.- C',mon Wake UP ”

## Case 5

“**Mintak gaji tinggi melampau**. Realiti check again. Skarang market mencabar. Kalau awak ada degree, itu bukan tiket nak mintak gaji tinggi. skarang labour dari india dan china murah. Dan skill mereka hebat. Free market beb. Takkan tak tahu kot. Esok lusa, dengan afta, wto, dan segala gala kapitalis market yang ada nak cuba penetrate negara, jangan harap UMNO atau kerajaan nak selamatkan kita lagi. We are on our own competing with highly skilled (and CHEAP) Indian programmer. Kalau skill takde, niat nak belajar dan dapat experience dulu, pandai pandai la bawa diri, mintak gaji seciput ajek. RM 500 pon takpe. Jangan malu dapat gaji rendah tapi awak ada master degree. Pengalaman dan pelajaran itu adalah emas. Tapi ada yang mintak gaji RM 2000 dan kata kat saya ' I can learn!'. ”

## Case 6

**“Universiti ajar untuk HAFAL?** Saya rasa begitulah. Kerana CGPA mereka hebat hebat. Bila saya buat test, suruh buat simple programming, tanya apa beza antara hub, switch dan router, tanya berkenaan dengan system, tanya tentang TCP/IP, OSI layer, (tu semua basic tu dan semua budak IT mesti tahu!), mereka semua kanto. Tapi dalam CV, semua cakap terre itu dan ini. Bila saya test, habuk pun tak tahu. baru saya sedar, dalam CV deorang kata deorang tahu macam macam skill just to secure an interview!”

## Case 7

**Malay grad** – “can write better english, but shy to speak. **In overall some of them is quite lazy and rebel.** Many malay staff dont like to stay back compare to chinese colleague. The reason is becoz they said that they have more life to acquire. Thats y they like to work in government and GLC as they are not stress compare in private.”

## Case 8

**Chinese grad** – “can speak english but very poor in writing. Hardworking but **very low social skill in the sense they dont know how to tackle multiracial clients even the chinese clients** except if they are total mandarin mentality. But in term of working for long hour late, they are quite consistent and efficient coz most of them they dont really have other life except that go to pub during weekend or stay at home in their room.”

## Case 9

**Indian fresh grad** – “Good English Speaking and writing. Good social skill  
**but lazy and very political.**

## Case 10

**Foreigners** – “is not my choice at all.  
If u get mat salleh i am 70% keen  
and trust to our local.”

## Case 11

“Anyway there must be a reason **why** private dominant chinese company prefer the chinese grad: **Social, cultural and language factor**. But I think is more on the social factor as many Malay staff would prefer to avoid social parties that serve drinks.”



**Improvements advise from the  
INDUSTRIES**

**Improve your English!**

**“Tambahkan skill!** Tapi mesti la skill yang berkaitan. Kalau awak graduan IT, jangan la kerja kilang plak. Start some where which is related to your qualification. Kerja kat Imbi plaza atau Low Yat ke for 6 month, then quit, then start as a sales exec in an IT company. work for a year. Grab the experience. Gaji rendah pon takpe. Sementara tu, berjinak jinak la dengan programming, networking dan system.”

“**Contoh** : skill yang penting service: sms gateway, ldap, ad, exchange, qmail, exim, samba, dns, dhcp , firewall platform : any \*nix flavor, freebsd, server 2003, any linux distro programming: php, java, C, perl (jangan datang IT interview dan kata awak terre visual basic!!!) db: mysql, oracledb, ms sql server. (jangan datang interview dan kata awak terre access!!) hardware: sun, ibm, hp, dell server, network: nortell, lucent, checkpoint, cisco.”

“Belajar dan concentrate 5 atau lebih dari teknologi di atas tu. Takyah la belajar semua. Cari kat internet, ebook ada banyak. Gaji dari yang dapat dari kerja awak tu beli le pc buruk 2 bijik, buat test. Start sumwhere. zaman 90an sudah habis. Ini sudah masuk zaman di mana melayu kena bangkit dan usaha secara keras dan strategik.”

“Yang paling saya bengang, kalau tak dapat kerja tu, jangan la kata plak nak dapat kerja sekarang kena ada **ORANG DALAM**. Dalam erti kata lain, kroni. Rezeki masing masing. Kalau tak dapat kerja, tak usah salahkan orang dalam. Salahkan DIRI SENDIRI.”

# Conclusion

“The **main root cause** of the problem is communication skills - **English**. Other contributing factors - surprisingly, as graduates they **can't open their mind out of the box** and **think critically**. In fact, they can't even think to improve themselves. This is very sad indeed. How are they going to face the reality of the challenging world outside after finishing studies? What will happen in 10 years to come and the next generations? **Personally, I feel that all this must come from here - the university itself,**” (Adam, 2013)



**THANK YOU**